



Environmental and Sustainability Policy

"The greatest danger to our planet is the belief that someone else will save it." (Robert Swan)

Environmental

OUR ENVIRONMENTAL STATEMENT

At the Four Points Flex by Sheraton Vienna Mariahilf, sustainability and resource conservation are not just empty words, but an important part of our daily work. As a hotel in the Verkehrsbüro Hotellerie, a member of VERKEHRSBÜRO HOSPITALITY, we are part of a large-scale, operational environmental management system. Through a wide range of measures and targeted priorities in all areas of our hotel, we are making a significant contribution to its implementation.

To demonstrate our commitment, we are striving for certification with the Austrian Ecolabel for tourism businesses. This means that we not only adhere to existing measures but also regularly review them and continuously set new goals.

The following topics are important to us:

Management & Communication

Environmental awareness isn't just a top-level issue! We involve all our employees, suppliers, and visitors in the implementation of our environmental policy:

- We communicate our measures and goals in writing, and our internal environmental team strictly monitors their implementation. We raise awareness through ongoing training.
- Environmentally friendly procurement through the conscious selection of our suppliers, in close collaboration with our corporate purchasing department, thereby simultaneously involving our partners in our daily efforts to preserve a healthy environment
- We regularly review energy, water, and chemical consumption figures as a basis for ongoing optimizations.
- Incorporation of environmental considerations and sustainability in new investment projects
- We take social responsibility seriously. For our employees, this includes not only a daily selection of freshly prepared breakfast options but also the opportunity to enjoy small snacks. In addition, we offer a comprehensive range of training programs, measures to support work-life balance, and free on-site medical consultations as needed. We enable our employees to get involved in charitable initiatives and support tourism training centers through joint projects.
- We do not provide promotional gifts—unless they are verifiably sustainable.
- Out of consideration for the health of our guests and employees, we operate our hotel as a smoke-free facility.

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Resource Conservation

Resource conservation is a central focus of our environmental policy, as many of our raw materials are not infinitely available:

- We take care to save paper and reduce daily waste by
 - largely avoiding printed materials. In the future, our guests will find all important information in the digital guest folder.
 - gradually transitioning to paperless office solutions in all possible areas
 - using reusable containers wherever possible (food, beverages).
 - Providing waste sorting systems in the hotel's public areas.
- In our showers, faucets, and toilets, we keep water flow to a minimum through water-saving measures.
- Use of energy-saving lighting technology and gradual transition to LED lighting in all areas
- We regularly clean and maintain our equipment at the hotel. Heaters with completely dust-covered cooling fins or porous, cracked seals on the minibar lead to high energy consumption. By cleaning and regularly maintaining the equipment, we can combat these energy guzzlers. When purchasing new equipment, we specifically look for models that are particularly energy-efficient.
- Active involvement of employees and guests in waste separation and the reuse of valuable raw materials

Environmentally conscious use of cleaning products & materials

- We have switched a large portion of our cleaning products to an eco-certified ECO line. To reduce waste, we purchase these in bulk containers or refillable bottles.
- We avoid the use of single-use hygiene products wherever possible.
- Both our bed linens and our pillows and blankets are certified organic and tested for harmful substances.
- Our laundry supplier demonstrates its commitment to the environment with an environmental management system certification according to the international standard ISO 14001.

Improving quality through high-quality food

- To minimize waste, we avoid single-serving food packages whenever possible and based on current conditions, and use reusable containers.
- When selecting food, we prioritize regional sources. This allows us to avoid long transport routes and offer seasonal products.
- When purchasing food, we prioritize a higher proportion of organic products and strive to continually expand our focus on regional products.
- All our meals are freshly prepared, and we naturally avoid the use of imitation foods.
- Our food scraps are disposed of properly. In addition, we are committed to saving food through the Too Good To Go initiative.

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Eco-Friendly Transportation

- The hotel is very well connected by public transportation, and we reward our guests for making a verifiably eco-friendly journey.
- City of Vienna services (City Bike) and e-scooters from various providers are available in the immediate vicinity of the hotel. Additionally, Mariahilferstraße and the Naschmarkt are within walking distance.

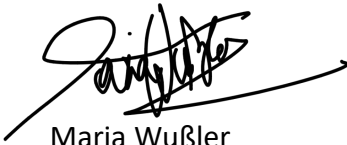
A Look to the Future

We continuously review, evaluate, and improve the measures mentioned and document them in an action plan. Together with all employees, visitors, partners, and suppliers, we are contributing to a better future.

If you have any further ideas—we'd love to hear them!

We wish you a pleasant stay at our hotel that will leave a lasting impression.

Your Four Points Flex by Sheraton Vienna Mariahilf

A handwritten signature in black ink, appearing to read 'Maria Wußler', with a long, sweeping horizontal line extending from the end of the signature.

Maria Wußler
General Manager