



Environmental and Sustainability Policy

"The greatest danger to our planet is the belief that someone else will save it." (Robert Swan)

Environmental

OUR ENVIRONMENTAL STATEMENT

At the Doubletree by Hilton Vienna Bosei, sustainability and resource conservation are not just empty words, but an integral part of our daily work. As a hotel in the Verkehrsbüro Hotellerie group and a member of VERKEHRBUERO HOSPITALITY, we are part of a large-scale, company-wide environmental management program. Through a wide range of measures and targeted initiatives across all areas of our hotel, we are making a significant contribution to its implementation.

To demonstrate our commitment, we are striving to obtain certification with the Austrian Ecolabel for tourism businesses. This means that we not only adhere to existing measures but also regularly review them and continuously set new goals.

The following topics are important to us in this regard:

1 Management & Communication

Environmental awareness isn't just a top-management issue! We involve all our employees, suppliers, and visitors in implementing our environmental policy:

- We communicate our measures and goals in writing, and our internal environmental team strictly monitors their implementation. We raise awareness through ongoing training.
- Environmentally friendly procurement through the careful selection of our suppliers, in close collaboration with our corporate purchasing department, thereby involving our partners in our daily efforts to preserve a healthy environment
- We regularly review our energy, water, and chemical consumption figures as a basis for ongoing optimization.
- We take environmental considerations and sustainability into account in new investment projects
- We take social responsibility seriously. For our employees, this includes not only a daily selection of freshly prepared breakfast options but also the opportunity to have lunch or dinner at the hotel. In addition, we offer a comprehensive range of training programs, measures to support work-life balance, and free on-site medical consultations as needed. We enable our employees to get involved in charitable initiatives and support tourism training centers through joint projects.
- We do not provide promotional gifts—unless they are verifiably sustainable.
- Out of consideration for the health of our guests and employees, our hotel is smoke-free.
- Our hotel is accessible—for guests with limited mobility, we offer a room equipped to meet their specific needs. All public areas of the hotel (lobby bar, restaurant, event rooms) are accessible.

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2 Resource Conservation

Conserving resources is a central focus of our environmental policy, as many of our raw materials are not infinitely available:

- We take care to save paper and reduce daily waste by
 - minimizing the use of printed materials. As a result, our guests can find all important information in the digital guest folder.
 - gradually transitioning to paperless office solutions in all possible areas
 - using reusable containers (for food and beverages) whenever possible
 - We provide waste sorting systems in the hotel's public areas.
- In our showers, bathtubs, faucets, and toilets, we keep water flow to a minimum through water-saving measures.
- Use of energy-efficient LED lighting in all areas
- We regularly clean and maintain our equipment in the hotel. Dust-covered cooling fins on heaters or porous, cracked seals on the minibar lead to high energy consumption. By cleaning and regularly maintaining the equipment, we can counteract these energy wasters. When making new purchases, we consciously choose particularly energy-efficient appliances.
- Active involvement of employees and guests in waste separation and the reuse of valuable raw materials
- In our F&B outlets, we constantly strive to determine the optimal quantity of freshly prepared beverages and food in advance by preparing precise F&B calculations, thereby minimizing food waste as much as possible.

3 Environmentally conscious use of cleaning products and materials

- We have switched a large portion of our cleaning products to an eco-certified ECO line. To minimize waste, we purchase these in bulk containers or refillable bottles.
- We avoid the use of single-use hygiene products wherever possible
- Both our bed linens and our pillows and blankets are made from certified organic materials and tested for harmful substances.
- Our laundry supplier demonstrates its commitment to the environment through an environmental management system certification in accordance with the international ISO 14001 standard.

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4 Improving Quality Through High-Quality Food

- To minimize waste, we avoid single-serving food packages whenever possible—and in accordance with current regulations—and use reusable containers instead.
- When selecting food, we prioritize regional sources. This allows us to avoid long transport distances and offer seasonal products.
- When purchasing food, we prioritize a higher proportion of organic products and strive to continually expand our focus on regional products.
- All our meals are freshly prepared, and we naturally avoid the use of artificial food substitutes.
- Our food scraps are disposed of properly. In addition, we are committed to saving food through the Too Good To Go initiative.
- Our food scraps are properly collected by organic waste disposal companies and converted into environmentally friendly energy using biogas plants

5 Eco-Friendly Transportation

- The hotel is very well connected to public transportation, and we reward our guests for making a verifiably eco-friendly trip to the hotel.
- In the immediate vicinity of the hotel (Otto-Probst-Straße), services offered by the City of Vienna (“WienMobil”) as well as e-scooters from various providers are available. Additionally, the Wienerberg and the Vienna Twin Towers are within walking distance.

6 A Look to the Future

We continuously review, evaluate, and improve the measures mentioned above and document them in an action plan. Together with all our employees, visitors, partners, and suppliers, we are contributing to a better future.

If you have any further ideas—we’d love to hear them!

We wish you a pleasant stay at our hotel—one that will leave a lasting impression.

Your DoubleTree by Hilton Vienna Bosei



Christopher Postl
General Manager