



Accessibility Statement

"Equal opportunity does not mean that everyone is allowed to pick an apple, but that the dwarf is given a ladder."

Reinhard Turre

ACCESSIBILITY DECLARATION

Our public areas on the ground floor and in the first basement level are accessible:

- Reception
- Lobby (including bar)
- Breakfast restaurant
- Public restrooms
- Garage

Our guest rooms are located on floors 1 through 7 and are accessible by elevator.

ROOMS

- All of our hotel rooms and hallways (floors) are carpeted.
- Light switches are installed at a height of approximately 1 meter in all rooms and can be operated from a wheelchair.
- Some of the bathrooms in the rooms are accessible via a small threshold. The bathrooms feature bathtubs or showers but do not offer fully barrier-free access.
- Upon request, we are happy to provide non-slip shower/tub mats as well as seating for the shower/tub.
- The minibar, coffee and tea service, and the safe are also accessible.

RESTAURANT AREA

- The area in front of the elevator and the lobby are tiled.
- Our restaurant features barrier-free access and is equipped with PVC flooring. In the buffet area, the room has a tiled floor.
- Please speak to our service staff upon arrival at the restaurant. We will be happy to assign you a comfortable seat that is wheelchair-accessible if needed.
- The food is arranged on a self-service buffet, and coffee and tea are also available for self-service. We would be happy to serve you any desired food and beverages directly at your table.

ACCESSIBILITY & DIRECTIONS

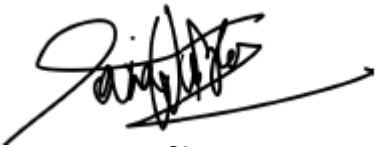
- You can reach us via public transportation from both Vienna International Airport and Vienna Central Station with barrier-free access. We would be happy to arrange a taxi transfer for you with pickup directly at the train platform or directly from the arrivals hall at the airport.
- If you are arriving by car, you can park directly in our hotel garage. This allows you to access the hotel directly without any barriers.
- We're happy to assist you with your luggage upon arrival at the hotel; please contact our reception team.

GENERAL INFORMATION

- Our reception is staffed 24 hours a day and is available at any time to assist you with any needs.
- We are happy to arrange travel-friendly walking aids, etc., with delivery directly to the hotel.
- Future investments will include the creation of additional amenities for barrier-free access.

We wish you a pleasant stay at our hotel,
that will leave a *lasting* impression.

Your Four Points Flex by Sheraton Vienna Mariahilf

A handwritten signature in black ink, appearing to read 'Maria Wußler', with a long horizontal stroke extending to the right.

Maria Wußler
General Manager